

## **ANNEXURE E**

### **CHAIRMAN'S REPORT 01 SEPTEMBER 2019 TO 31 AUGUST 2021**

#### **PRESENTED BY MRS TUTTI RUDMAN**

It gives me great pleasure to present the Chairman's Report of the South African National Consumer Union for the period of 01 September 2019 to 31 August 2021.

Covid 19 struck us hard by the passing of our Executive Officer Mrs Ann Goslin on 31 August 2020 and Mrs Marie van der Merwe on 12 July 2021. When the lockdown restrictions were announced Ann worked from home. After Ann's passing, we first had to retrieve all SANCU's documents and computer from her family. Dr Clif Johnston (vice) helped to keep SANCU alive. The next problem was to get access to the computer in the SABS office. Unfortunately, there was no trace of any notes or minutes from the last AGM that was held on 2 October 2019. The new Executive Officer, Mrs Alicia De Villiers, was appointed in January 2021. A hearty welcome to you Alicia

#### **BACKGROUND OF SANCU**

SANCU is a NGO and a NPO organisation. The aim of SANCU is to educate consumers on their rights and their responsibilities. The consumer's voice is heard at the many different Boards our ExCo members serve on.

Our Motto: "Promoting responsible consumerism"

#### **AFFILIATE MEMBERS**

Our affiliate members are all NPO's and play a big role in SANCU. Some of the members travel from outside Gauteng to attend our ExCo and other meetings, all at their own expense.

#### **ASSOCIATE MEMBERS**

SANCU is extremely thankful to our Associate members as it you that keeps SANCU's office functioning, viable and successful. Not many members attended the virtual meeting that was held. This is probably because most people work for home and had to adapt to a new way of working.

#### **EXECUTIVE COMMITTEE MEETINGS**

There was no access to any boardrooms in SABS due to Covid. Two meetings were held at the Chairman's house, the others were all virtual meetings. Members reported back on the

virtual meetings that they had attended. Thank you to SABS making an office available to SANCU at no cost.

SANCU's ExCo represents the consumer on many boards and committees:

#### **AGRICULTURE**

Agricultural Trade Forum	Groundnut Forum
Oilseeds Advisory Forum	Oilseeds Trust
Cotton SA	Sunflower and Soybean Forum
Diary Standard Agency	Potato Development Trust
Maize Forum and Steering Committee	Potato Industry Forum
Maize Forum Technical Advisory Committee	Sorghum Forum
Wheat Forum Steering Committee	Wheat Forum

#### **SA BUREAU OF STANDARDS**

SC 70A Mass Measures	TC 176 Quality Insurance & Management Matters
SC 70B Volume and Flow Measurements	SC 70C Dimensional Measurements
TC 185 Consumer Standards	TC 70D Sale of Goods
TC211 Organic Agri Production & Processing	TC 70 Legal Metrology
TC 72 Safety of Electrical Appliances	TC217 Cosmetics & Goods
TC223 National Management Disaster	TC 74 Communication Technology
TC 75 Performance of Household Appliances	TC242 Energy Management
TC1019 Gas supply, Handling & Control	TC 99 Business Process Outsourcing
TC 168 Banking Fraud	TC 1090 Safety of Playgrounds

#### **NATIONAL REGULATER FOR COMPULSORY SPECIFICATIONS**

VC 8043 Compulsory Specifications for incandescent Lamps	VC 8087 Compulsory Specifications for Plastic bags
Trade metrology Stake Holders Engagement	All Levy Engagements

#### **MISCELLANEOUS**

Consumer Goods and Services Ombud

## **PUBLIC RELATIONS**

Journalists contact SANCU for comments as they value the comments and well searched information. Dr Clif Johnston is the reliable and respectable spokesperson for SANCU.

## **GENERAL MEETINGS HELD BI-MONTHLY**

Due to the problems to get onto the computer in the office only one meeting was held once we could retrieve the email list of all the members that attend the meetings.

## **CONSUMER INFORMATION**

SANCU receives copious amounts of consumer information re Food Price Statistics, Ombud alerts, ABSA Agri Trends which we circulate to our members

## **ACKNOWLEDGEMENTS**

Thank you is such a small and easy word to say but it means so much to me, now even more than ever.

I want to thank everyone who attended the virtual meetings and the meetings we had in person for their excellent feedback on meetings that they had attended.

To Marie van der Merwe 1<sup>st</sup> Vice in her absence, and especially to Dr Clif Johnston 2<sup>nd</sup> vice, I cannot express my appreciation enough for keeping up my hands in difficult times during Covid and after Ann's passing. I appreciate your loyalty and support.

Last but not the least, to our Affiliate, Associate and Private members thank you for your ongoing support and loyalty. Without you SANCU would not exist. SANCU looks forward to seeing you all again.

I hereby present my report for adoption

Compiled by Tutti Rudman

Chairman

